



HUNTER CARERS LTD

# HUNTER CARERS GLENNIS, ESKDALE & TAYLOR HOUSE

## NEWSLETTER MARCH 2019 HAPPY EASTER TO EVERYONE

Happy Birthday wishes this newsletter go to:  
Mark, Johanna, Michelle T, Leonard, Patricia, Andrew,  
Phillip, John, Lawrence C, Sally & George P, Paul G, Marie and Bruce D  
and Leith H. Staff birthday wishes go to Linda, Ken, Lindsay, and Simon.



Newcastle Harness



We had a wonderful Christmas and New Year break. We attended many outings and had a lot of fun in the sun.



Oakvale Farm



Our Policy Manual review has been completed. Access to the Policy Manual will become fully available in May. Please contact Kathy.



Our NDIS Certification is scheduled. Stage 1, 26<sup>th</sup> March and Stage 2, onsite visit 2<sup>nd</sup> April

Hunter Carers has new Official Community Visitor (OCV) Maryanne Ireland.



35 Service Appraisals were sent out and 32 were returned. The results indicate total satisfaction in service provision. There were no complaints.

Transition from an Incorporation to a Company Limited by Guarantee is almost complete. We are now just waiting for the ATO to update our details.

WHS Update: Fire Sprinkler Systems are being installed in each home.



Next Resident Meeting will be held on April 3<sup>rd</sup>. Come along for a cuppa. Any suggestions for service improvement are highly appreciated. Please contact Kathy

Happy Easter  
Христос Воскрес!  
(Jesus is Risen)



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Love from Glennis, Eskdale and Taylor House  
Remember a smile a day is good for you! God Bless Everyone.



Hunter Carers is:  
**CHOICE  
VOICE  
&  
CONTROL**